



Real Ingredients. Real Ice Cream.
Real Smiles.

To Whom it May Concern,

Hershey's Ice Cream is focused on producing innovative, high quality products and providing industry leading service, while striving to improve our sustainable practices across all parts of our company to protect the communities that have given us so much after 125+ years in business. All of our manufacturing and distribution takes place in the United States, and we are therefore able to monitor and enforce equal and fair treatment of our entire workforce.

Sustainability Program Improvements in 2019 into 2020

- Our distribution center in Middletown, PA, has been retrofitted with rain gardens in 2020, which will reduce rainwater runoff that could otherwise overwhelm the sewer system.
- Approximately 70% of Industrial waste (Cardboard, Plastic etc) is recycled.
- We recycle approximately 1,000 gallons of oil/year.
- 95% of our fleet uses Electric Cold Plate Technology which reduces carbon emissions.
- All Facilities recycle paper and cardboard.
- We recycled approximately 515,000 lbs. of cardboard in 2019.
- We recycled 112,600 lbs. of plastic 5-gallon buckets in 2019.
- The Production plant and our main distribution center uses Ammonia for refrigeration which is a more environmentally friendly.
- Before we send our outdated freezers to the scrap yard, we reclaim the Freon and send it to be recycled. In 2019 we recycled 947,000 lbs. of metal from these outdated cabinets.
- To help protect the environment we use 404a and 134a Freon in our older retail cabinets. Today 90% of the cabinets we purchase use propane as the refrigerant.
- We pretreat our processed sewer waste. The sludge produced from this process is sent to a methane digester in Salunga, PA. Methane is then used to fuel a generator which generates electricity which is sold back to the power company.
- All unsellable ice cream is saved and shipped to local pig farmers for feed or sent to the LCSWMA Waste-to-Energy Facility in Bainbridge, PA. In 2019 we sent 125 tons of waste to this facility which generated 75,2024 kilowatt hours of renewable energy.

A handwritten signature in blue ink that reads "G. H. Holder".

George H. Holder, President

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